



CABLE CAR PRICE LIST REGULATIONS FOR THE SUMMER SEASON

PERSONS ENTITLED TO FREE TRAVEL

- Children under 4 years of age accompanied by a parent or guardian upon presentation of proof of age.

PERSONS ENTITLED TO REDUCED FARES

- Children and young people under 15 years of age upon presentation of proof of age - reduced fare according to the price list.
- Persons with severe and moderate disability with a valid disability certificate or a disabled person's ID card - reduced fare according to the price list.
- Seniors - over 65 upon presentation of proof of age - reduced fare according to the price list.
- Chaperones of organised school groups with more than 15 members - PLN 35 regardless of ticket type (one chaperone per 15 group members).
- Mountain guides with relevant qualifications and a valid licence - PLN 35 for any tourist ticket.

ADDITIONAL DISCOUNTS

- Organised groups of 20 or more members - 10% discount.

DETAILED CONDITIONS FOR THE USE OF THE ŚWIERADÓW ZDRÓJ CABLE CARS ARE DESCRIBED IN:

- Terms and Conditions of the SKI&SUN Centre in Świeradów-Zdrój.
- Terms and Conditions of Carriage.
- Tourist tickets are only valid on the day of purchase.
- Tickets purchased online are valid for 7 days from the date of purchase.
- The 4-entry bicycle pass is valid for 2 days, the 8-entry bicycle pass is valid for 4 days from the time of activation and includes 4 or 8 cable car upward trips, respectively, for one person. The pass is activated while passing through the gate.

SKI&SUN Świeradów Zdrój
ul. Źródłana 7
59-850 Świeradów-Zdrój

SKI&SUN Sp. z o.o Sp. k.
ul. Armii Krajowej 19
30-150 Kraków
NIP: 677-22-83-739



- The deposit (PLN 10) for a contactless card for the current summer season is refunded by 31 October of the current year. After that date, the deposit will not be refunded.
If the contactless card is lost or mechanically damaged, the deposit is not refunded.
- Carriage of bicycles, pushchairs, hand luggage, muzzled dogs, and wheelchairs - free of charge.

REFUNDS AND COMPLAINTS

- Tickets are not refundable or exchangeable except in the downtime of the gondola lift exceeding 1 hour.
- In order to return a tourist ticket or to submit a complaint, a receipt must be presented along with the tourist ticket.
- Tourist tickets purchased via the e-skipass.pl portal are not subject to refunds or complaints at the SKI&SUN Świeradów Zdrój Centre.
- Any claims concerning tourist tickets purchased via e-skipass.pl portal should be submitted to the Customer Service of the e-skipass.pl portal.
- Tourist tickets purchased at partner hotels are subject to all regulations in place at the SKI&SUN Świeradów Zdrój Centre.
- Complaints should be submitted at the ticket offices of the SKI&SUN Świeradów Zdrój Centre. Complaints will be processed within 14 days.
- Other matters not covered by these terms and conditions are governed by the relevant acts of Polish law, in particular the Civil Code Act of 23 April 1964 (Journal of Laws 2018.1025) and the Act on Personal Data Protection of 10 May 2018 (Journal of Laws 2018.1000).

CASH DESKS ACCEPT THE FOLLOWING PAYMENT CARDS: VISA, VISA ELECTRON, V PAY, MAESTRO, MASTER CARDMASTER, CARD ELECTRONIC, DINERS CLUB INTERNATIONAL

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